

Keeping You *in the Know*

March 31, 2020

Hello Loews Family,

We are thrilled to be able to communicate with you – “Keeping You in the Know.” We miss you!!!

First, we are all in this together and are all trying to figure out things during this time of uncertainty. In the midst of the uncertainty, remember..

“Look at how much you’ve already managed to adapt to. Look how resilient you’ve already been. There’s no “right” way to respond to this because it has never, ever happened before. Give yourself some credit. There’s no one in the whole world who has this figured out yet. So it’s absolutely okay if you don’t either.” -mellowdoodles-

We are all adapting to things that are out of our control, as individuals, as a company, and as a nation. Together though, we will find the path to move forward and the hope is that the comeback will be stronger than the setback.

As you know, we will be sending a communication to you every Tuesday. While we will use Workday to share updates, we will also communicate relevant information via links and other channels.

In this week’s version, we are including the following:

- A message from the Regency Hotel in New York that was shared on MSNBC: <https://tinyurl.com/u4hrezq>
- A link that will inform you about the current status of our hotels: <https://www.loewshotels.com/tso> This link is updated on an on-going basis. The vast majority of our hotels are on Temporary Suspension of Operations until conditions that allow for travel and gatherings change and demand increases.
- A Job Board we have created, based on conversations with various employers who are currently hiring for part-time as well as full-time workers. There are several employers we have created partnerships with who will expedite the interview and hiring process for our Team Members as they are aware of the quality of talent we have. This was put in place to help you with financial opportunities during your leave of absence. We want to help take care of our family!!!

Information published by outside agencies that may be helpful during this time:

- 2019 tax filing extended to July 15, 2020: <https://www.irs.gov/coronavirus>
- CARES Act
Resources: <https://crsreports.congress.gov/search/#/?termsToSearch=CARES&orderBy=Relevance>

Keeping You *in the Know*

Please remember that you can communicate directly with us by emailing companyupdates@loewshotels.com. Feel free to share your thoughts, questions or ideas for future communications you find helpful during this time.

We look forward to sharing more next Tuesday.

In the meantime, be safe and well.