



Pet Agreement

Welcome to the Hard Rock! We love all and serve all at Hard Rock, which means we welcome the furry loved ones of our valued guests to our property. We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of all guests, and in consideration of Hard Rock and UCF Hotel Venture (hereinafter collectively referred to as "Hard Rock") permitting you to keep your pet in the room assigned to you, you agree to the following terms and policies:

1. Pet Fee. There is a \$_____ non-refundable fee per pet, per stay. This fee will be charged to your account prior to check-out to cover the cost of deep-cleaning the room in preparation for our next guest. You understand that an additional fee, as set forth below, may apply if the pet(s) causes any damage during your stay.
2. Damage Assessment. You agree that you will be billed for the repair or replacement cost of any damage caused by your pet to the property of Hard Rock or any third person while on premises, and/or for any extraordinary cleaning necessary after your pet's stay, as determined at Hard Rock's sole discretion. You must tender a valid credit card at check-in as payment for any damage or extraordinary cleaning costs related to your pet's stay. By signing this agreement, you expressly authorize Hard Rock to charge these additional costs to your credit card during or after your stay.
3. Acceptable Pets. Hard Rock welcomes all domesticated, well-mannered, disease-free animals weighing 50 pounds (23 kilos) or less. No more than two pets may occupy each guest room. You understand and agree that Hard Rock retains the right to exclude your pet if, in Hard Rock's sole discretion, your pet is considered dangerous by reason of size, disposition or is likely to frighten or harm other guests of Hard Rock. Further, Hard Rocks reserve the right to require immediate removal of any pet that displays dangerous, objectionable, or unacceptable behavior, as determined solely by Hard Rock, including, but not limited to, biting, excessive barking, evidence of disease, or urination or defecation in public areas. You will be responsible for all charges relating to the removal of your pet, including transportation and kennel charges. Room charges are non-refundable.
4. Pet Friendly Areas. Pets are allowed in the following areas:_____.
5. Leashes. Pets must be leashed, restrained in a pet carrier, or held in your arms when outside your guest room.
6. "Pet in Room" Sign. You must place the "Pet in Room" sign on the outside of your door whenever you are in the room with your pet. Pets cannot be left unattended in the room.
7. Housekeeping. For the safety and comfort of your pet, Housekeeping will enter your room only if the pet is not present.
8. Insurance. You represent that you maintain personal liability insurance in reasonable amounts sufficient to protect against damage or injury caused by your pet.
9. Compliance with laws, rules and regulations. You confirm that your pet(s) has all required and up-to-date vaccinations and inoculations and does not have any communicable illnesses or diseases. You agree to obtain and provide current records from a licensed veterinarian regarding your pet(s) should Hard Rock request this information from you at any time. You also agree that at all times while on the property you will ensure your pet complies with all relevant laws and regulations of the jurisdiction the property is located in, including any laws or regulations.
10. Service Animal Exception. Service Animals, as defined by applicable law, are not considered pets, and this agreement does not apply to guests with service animals. By signing below, you confirm that your pet is not a service animal.

11. Release and Indemnification. You agree to release Hard Rock International (USA), Inc. and UCF Hotel Venture, and their respective parents, subsidiaries and affiliates (“Hard Rock Entities”) from any and all liability for any injury and/or damage suffered by your pet. You further agree that you assume full responsibility for any injury or damage caused or alleged to be caused by your pet and incurred or alleged to be incurred by any guest, employee or invitee of the Hard Rock Entities. You agree to indemnify, defend and hold harmless the Hard Rock Entities from and against any and all alleged or actual losses, claims, damages, liabilities, costs and expenses (including attorneys' fees and court costs) suffered by the Hard Rock Entities or asserted by any other Hard Rock guest, invitee, team member or person arising out of or in connection with your pet’s stay at the property.

Agreed and Accepted:

Signature

Pet Name

Name

Departure Date

Date

Room Number