



LAKE SIDE
SPA MEMBERSHIP

Memberships



Short Term Membership

Three Consecutive Months

Fee	Individual	Family
Initiation	\$250.00	\$250.00
Monthly	\$125.00	\$150.00

Seasonal Membership

Six Consecutive Months

Fee	Individual	Family
Initiation	\$550.00	\$550.00
Monthly	\$100.00	\$150.00

Annual Membership

Fee	Individual	Family
Initiation	\$450.00	\$450.00
Monthly	\$100.00	\$150.00

Family Membership

Includes up to two adults (spouse) and two children under the age of 21 years old

If you wish to add more than two children, there is a \$35 monthly charge per child

Membership Termination

A written cancellation notice must be given to the Spa Director 30 days prior to termination



Benefits

- Unlimited use of tennis courts
- 18 and over lap pool and jacuzzi area
- Locker room with lockers, wet steam and dry sauna
- Access to fitness classes
- No food and beverage minimums
- Discounts on tennis lessons
- Discounts on spa/salon services, resort retail outlets, guests rooms and restaurant outlets
- One complimentary spa service on your birthday (6mo or annual only)
- One complimentary tennis lesson a year (6mo or annual only)
- One complimentary room night per membership year (6mo or annual only)
- Two complimentary guest passes a month

Health Club Restrictions

- Children ages 0–13 not allowed (tennis programs excluded)
- Minimum age for health club is 18; 14+ may use the fitness center with parental supervision



Tennis

- Court reservations may be scheduled two days in advance
- Reservations can only be made for up to a two hour block
- Tennis Pro available
- Tennis clinics
- Ball machine

Pool

- No one under the age of 18 is allowed in the spa pool area
- Access to the main resort pool is prohibited Friday–Saturday, holiday weekends and high occupancy days
- No lifeguard on duty
- Lessons, classes, other special events and lap swimmers have priority over free swimming

Procedures

- Dues are payable on or before the 15th day of the month
- Any guests of a member are subject to the \$15 daily fee
- No use of mobile communication devices while in the spa
- No permanent lockers are assigned but are available on a daily basis (first come first serve)
- Any personal belongings left in lockers after close will be removed and turned into resort lost and found

Are the guest room benefits just for Loews Ventana Canyon or any Loews location?

The guest room discounts only apply to Loews Ventana Canyon in Tucson, Arizona.

Do we have access to the main pool?

Yes, but access is not guaranteed. As members you have access to the pool Sunday–Thursday, except for major holidays, or high occupancy days at the resort.

How do we obtain our benefits throughout the property?

You will receive a membership card that you present at the outlets throughout the property.

How can I get the fitness schedule?

Our fitness instructor will email you the weekly fitness schedule if you would like. Just ask to be added to the distribution list.

How many guest passes do I get a month?

You get two free guest passes a month. After the two are used, it is \$15 per person per day.

Do unused guest passes roll over into the next month?

No, the guest passes do not roll over into the next month.

Is there a physical guest pass that I hand the front desk?

No physical guest passes will be given. The member will come up and check their guest in with the desk team; we will keep note of guest pass uses.

When do we get billed? Is it automatic?

Bills are due on or by the 15th of the month. Credit and debit card billing will happen automatically in this cycle.

Do you prorate the billing if we start later in the month?

We do not prorate billing.

Are there age restrictions? Are there activities for younger kids available?

The fitness center can be utilized at 18 unaccompanied by a parent/guardian, or 14+ with parental supervision. The steam room, dry sauna, and Serenity Pool/Hot Tub facilities are strictly 18 and older. Guests and members of any age can play tennis.

Who is included in a family membership?

Family memberships include up to 2 adults living in the same household, and two children under the age of 21. Additional children can be added to a family membership for an additional fee of \$35 per child each month.

Can we put memberships on hold?

If you are interested in putting your membership on hold, please speak with Spa Manager to inform them of the dates. We will require written notice.

How far in advance can we book tennis courts?

We typically allow members to book up to 48 hours in advance.

Do members pay for use of tennis equipment?

Racquets are provided for members to use. Complimentary use of the ball machine is also included with membership. Lakeside Spa and Fitness does not supply members with tennis balls.

Hours of Operation

Hours of operation subject to change.

Lakeside Spa Fitness Facility

6:00 a.m.–8:00 p.m.

Lakeside Spa Treatment Hours

8:00 a.m.–6:30 p.m.

Lakeside Salon Hours

9:00 a.m.–5:00 p.m.

Lakeside Spa at Loews Ventana Canyon Resort

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